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Coastal Horizons Responds to Hurricane Idalia: Closures and Service Disruptions

WILMINGTON, NC - In response to the imminent impact of Hurricane Idalia, Coastal Horizons wishes to inform the community about the necessary closures and service disruptions that will be implemented to ensure the safety and well-being of our patients and staff.

As Hurricane Idalia makes its way from Florida to North Carolina, Coastal Horizons recognizes the potential risks and challenges posed to our service area. We are especially mindful of the southeastern counties, where the effects of the hurricane are anticipated to be more pronounced.

Operational Response Alignment with County Government Guidelines

Patients and community members should be aware that our operational response follows the guidelines set by the County government during inclement weather. ***In the event county offices close, and not the schools or courts, corresponding Coastal Horizons offices will also be closed.*** This approach prioritizes the safety of all involved.

Service Cancellations and Closures

We regret to inform our patients that due to the impact of Hurricane Idalia, certain services will be canceled:

- **New Hanover County offices of Coastal Horizons will delay opening until 12:30 p.m. on Thursday, August 31st.**
- **Intensive Out Patient (IOP) Groups on Wednesday, August 30th:** IOP groups for New Hanover, Brunswick, and Pender Counties will be canceled tonight for the safety of our patients and staff.
- **Justice Services Groups on Wednesday, August 30th:** Justice Services groups in New Hanover, Duplin, and Craven Counties will also be canceled this evening to ensure the well-being of those involved.
- **Mobile Clinics:** Coastal Horizons' Mobile Clinics operating in Bladen, Brunswick, and Columbus Counties will operate remotely via teletherapy on both Wednesday, August 30th and Thursday, August 31st.

We understand the importance of these services to our patients and community, but safety remains our top priority.

We extend our best wishes to all those in the path of Hurricane Idalia, and we will continue to monitor the situation closely to make decisions in the best interest of our patients, staff, and community.

About Coastal Horizons:

The mission of Coastal Horizons is to promote choices for healthier lives, stronger families, and safer communities. We are the largest private, non-profit human service organization in southeastern North Carolina. Over the last twelve months, our 680 employees served 14,010 individuals in over half the counties in North Carolina. Nationally accredited by CARE, Coastal Horizons provides a broad range of evidence-based professional services. These include substance use, mental health, crisis intervention, family preservation, transitional living, school-based health, primary care, justice, and veteran services. From addressing the needs of an adult dealing with opioid dependence, a counselor responding to a sexual assault call at the hospital, a child in need of safe shelter and/or psychiatric services, to providing care management to an individual recently released from incarceration, Coastal Horizons is uniquely equipped to ensure public health stability.

For more information about Coastal Horizons, please visit www.coastalhorizons.org.

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